

# iPad (iOS 5 & 6) Connection Guide

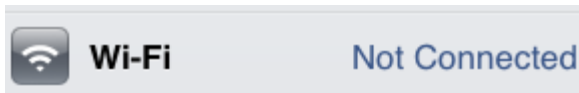
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This guide will outline the steps required to connect an iPhone or iPad with iOS version 5 or 6 to the “nasabyod” network. .

1. Navigate to the home screen or use Searchlight to find and tap “Settings”



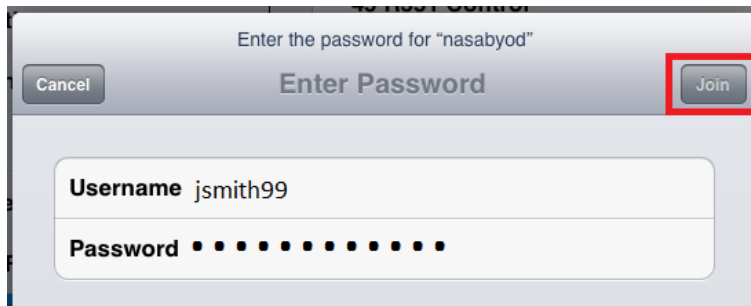
2. “Tap Wi-Fi”



3. Enable Wi-Fi if it is not turned on. Select “nasabyod” from the list of available networks.

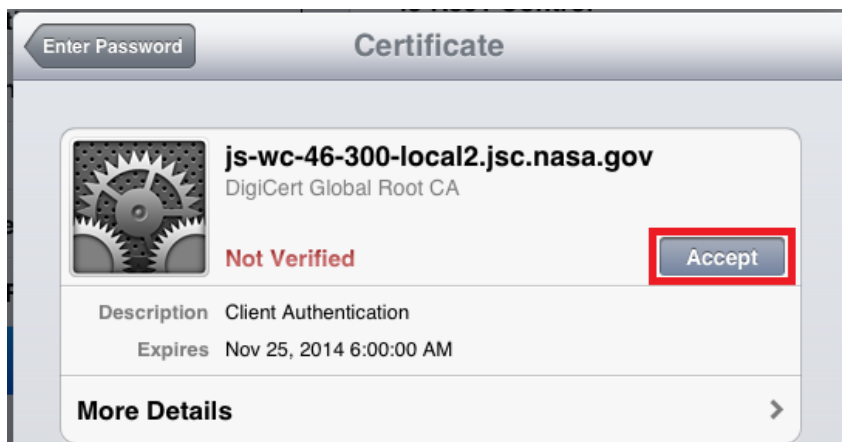


4. Enter your NDC username (without “ndc\” prefix) and password and select “Join”



The screenshot shows a dialog box titled "Enter Password" with a subtitle "Enter the password for 'nasabyod'". It features a "Cancel" button on the left and a "Join" button on the right, which is highlighted with a red rectangle. Below the title bar, there are two input fields: "Username" containing the text "jsmith99" and "Password" which is masked with 12 black dots.

5. A Certificate message may be displayed. Select “Accept” to continue.  
**NOTE:** DigiCert is a valid Global Root CA. Disregard “Not Verified” message for this certificate.



The screenshot shows a "Certificate" dialog box with a back button labeled "Enter Password". It displays a certificate icon (gears) and the text "js-wc-46-300-local2.jsc.nasa.gov" and "DigiCert Global Root CA". The status "Not Verified" is shown in red. An "Accept" button is highlighted with a red rectangle. Below this, a table shows the certificate details:

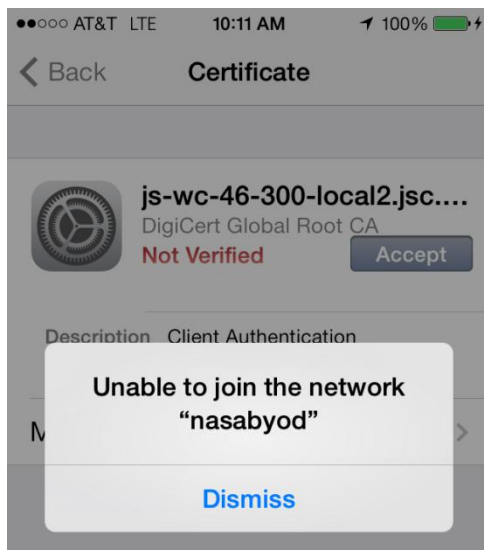
Description	Client Authentication
Expires	Nov 25, 2014 6:00:00 AM

At the bottom, there is a "More Details" section with a right-pointing arrow.

6. “nasabyod” will now display a checkmark to indicate the device is now connected.



7. If a message pops up displaying “Unable to join the network” after accepting the certificate, this often indicates an authentication issue with your NDC username or password. You may be prompted to enter your username and password again.



Delete any saved username and password and carefully enter your NDC username and password again and select “Join”. Once validated, you should see the “nasabyod” checkmark.

### Still Having Trouble Connecting?

- Try removing or “forgetting” any previously saved “nasabyod” wireless network that your device may have remembered and retry these connection steps
- Verify your NDC username and password are correct by logging into NASA Webmail (<http://webmail.nasa.gov/>) on a PC or Mac. These are the same credentials used to connect to “nasabyod”. If you continue to have trouble with your NDC credentials, contact ESD Help Desk at x34800
- Contact your device vendor if you continue to have connection problems.

**NOTE:** ESD Support can only provide limited support for non-GFE devices